

LOFT LIVING RESIDENT PORTAL

YOUR CONVENIENT HOUSING HUB!

Create an account in the Loft Living Resident Portal to easily manage maintenance requests, stay updated on community news, and make secure payments—all from one convenient place.

.....

CREATE YOUR OWN ACCOUNT!

Residents, 18 and older, with a valid email address will be invited to register via email. If you haven't received your invitation email, please reach out to the Housing Office to request a new one.

Your address is listed as _____

.....

BENEFITS OF YOUR RESIDENT PORTAL ACCOUNT:

01

PAY RENT/TENANT CHARGES ONLINE

Securely view your balance and make payments with ease. If you have an allotment set up for rent payments, this cannot be canceled to switch to card payments.

02

SUBMIT & TRACK ROUTINE MAINTENANCE REQUESTS

Easily report non-urgent maintenance needs and track progress through the portal. For emergency or urgent maintenance issues, please call our 24-hour Maintenance Request Line at (520) 458-5885.

03

STAY UPDATED

Receive important community announcements and messages.

YOUR FEEDBACK MATTERS!

4-10 days after your move-in, the lease signer will receive an email from surveys@satisfacts.com inviting you to complete a survey about your move-in experience. Please take a few minutes to provide your valuable feedback, we truly appreciate your time and input! All entries for the month with contact information will be entered to win a \$25 gift card!

mountainvistacommunities.loftliving.com

