

FRONTIER HERITAGE COMMUNITIES

MARCH 2025 | COMMUNITY NEWSLETTER



THIS MONTH'S HAPPENINGS:

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Congratulations to our Super Bowl Tailgating Snack Pack Winner

Big Congrats to Karen Dill!



CGSC Students

To ensure a smooth transition during your PCS, please submit your "Notice of Intent to Vacate" as soon as you receive your Orders and schedule your household goods. Minimizing changes to your move-out inspection will help facilitate a seamless transition for both you and the incoming residents.

You can find this form here: https://www.frontierheritagecommunities.com/residents. Once complete, you can email them to fhcntv@tmo.com.

Staying for SAMS:

If you will remain at Fort Leavenworth to attend the School of Advanced Military Studies (SAMS), we kindly request that you provide your Orders as they become available so we can update your status accordingly. Please email them to fhc@tmo.com.

Your timely response enables us to better support both you and the incoming students. Thank you for your cooperation.

CGSC Mass Pre-Inspections

Please be advised that we will be conducting mass pre-inspections at the end of this month into April. These inspections are designed to assist our teams in ensuring a smooth and efficient transition as you vacate your home and prepare for the next incoming class. Additionally, these inspections will provide you with move-out expectations and allow us to address any questions you may have. A detailed schedule will be provided soon—please be sure to check your email for updates, as they come.

Let the Housing Office know if you are a current CGSC student and will be staying for SAMS - you will not need to participate in the Mass Pre-Inspections and your status determines the scheduling.

Resident Document Center

If you are looking for information while you are here, we have created an online document center just for you! Click <u>here</u> to check it out!

New Resident Handbook Available

Please take a moment to review the new FLFHC Handbook available here.

Waste Management

Thank you for your patience regarding the delays in trash and recycling pickup due to weather conditions. Our collections are managed in partnership with Waste Management. Should you have any questions, please do not hesitate to contact them directly.

Radon Testing

Testing is being completed by Village. Door hangers will be delivered to the house a week before testing. Email blasts will continue to assist in communicating the testing.

The contractor, Midwest Radon, will be accompanied by an FLFHC Maintenance Technician to deploy the test and retrieve the test two days later.

The work order for the testing will remain open, pending results, which are normally received 10 business days after the test is collected.

After receiving the test results, they are input into the work order notes and the work order will be closed if the results are within the acceptable range.

Houses with high results will be scheduled for mitigation; the test work order will be left open until the mitigation work order is created and scheduled.

This testing is mandatory for all units that have not been tested within the last two years.

If you have any questions, feel free to reach out to the FLFHC Maintenance Office.

Maintenance Questions

If you have any questions regarding your work order, please contact the Maintenance Office at (913) 651-3838.



Book the Community Room

Call the Community Management Office at (913) 682-6300 and ask to speak to the Marketing Coordinator to check date availability.
Complete the "FHC Community Room Reservation Application" Packet available at the front desk.
Turn in a \$250 refundable deposit with a check or payment authorization form for ACH debit or Credit Card (VISA, Mastercard, or Discover).
Our team will review the application and send an email to confirm.

You are not officially booked until the completed application and deposit have been received and reviewed. You will receive a confirmation email.

*Note: We typically book up on Saturdays about a month and a half in advance, please book accordingly.

** Also note: The community room will be unavailable for resident events during June and July due to Mass Lease Signings.

Follow us on Facebook

Check out "Fort Leavenworth Frontier Heritage Communities" on Facebook to keep up with updates and events.

Donate your Home Goods

Check your email the first week of the month to complete the Google Form for Union City Mission pickups the 2nd Saturday of every month.

Introducing

LOFT

Your new resident portal





Easy Living

Manage rent payments, maintenance requests, and more.



Stay Connected

Get real-time notifications, news, and events to stay in the loop.



Feel at Home

Connect and be part of a vibrant community.



All-in-one App

Everything you need in one, convenient app.

Register and learn more at loftliving.com



THE MICHAELS ORGANIZATION EDUCATIONAL FOUNDATION



Resident Scholarship Program

APPLICATIONS NOW OPEN!

FEBRUARY 3 -APRIL 15, 2025

APPLY ONLINE @

tmoef.communityforce.com



ELIGIBILITY REQUIREMENTS

- Matriculating college students & those with a high school diploma who plan to attend any accredited college, university, trade school, or technical program
- Current residents, in good standing at a Michaels community
- · Official grade transcript must be submitted
- Complete all required parts of the application (including Conditional essay, if applicable)



Need Assistance? Contact Us!

Scholarships@tmo.com

FRONTIER HERITAGE COMMUNITIES

YOUR OPINION MATTERS!

- The Department of Army issued the TENANT SATISFACTION SURVEY (TSS) on March 4th!
- FHC wants feedback from all households. What is FHC doing right & what improvements would you like to see?
- Your participation is voluntary and all responses are confidential.

THE SOONER YOU RESPOND, THE MORE CHANCES YOU HAVE TO WIN!

Chances to win a \$50 GIFT CARD and a \$250 prize! CEL will randomly draw the winner. FHC will only receive the residents name and address. Your survey feedback is not shared if you are selected, the survey is completely anonymous to FHC.

CAN'T FIND YOUR SURVEY?

- 1. Check the spam folder of the primary email on file.
- 2. Contact CEL via email at

ArmyHousingSurvey@celassociates.com to request a survey link. When you email CEL you must include your Installation name and complete street address including unit number, if applicable.



OMB Control Number: 0704-0553 OMB Expiration Date: 31 May 2025



Leasing Office

Phone: (913) 682-6300 Email: fhc@tmo.com Fax: (913) 758-1771

Office: 220 Hancock Avenue, Fort Leavenworth, KS 66027

Maintenance Office & Self Help Store

Phone: (913) 651-3838

Email: fhcmaint@tmo.com

Office: 800 W Warehouse Road, Fort Leavenworth, KS 66027

Emergency Maintenance

Phone: (866) 447-3434

Leasing Office Staff

Kim Hildring

OFFICER COORDINATOR (913) 828-3005 khildring@tmo.com

Melissa Whitted

ENLISTED COORDINATOR (913) 828-3005 mwhitted@tmo.com

Angie Moppin

RESIDENT ENGAGMENT SPECIALIST (913) 828-5145 amoppin@tmo.com

Azucena Leon

OPERATIONS MANAGER (913) 828-3030 aleon@tmo.com

Alexandra Schoenhofer

STUDENT COORDINATOR (913) 828-3006 aschoenhofer@tmo.com

Kaylee Winsand

MARKETING COORDINATOR (913) 828-5158 kwinsand@tmo.com

Leigh Brown

ASSISTANT COMMUNITY DIRECTOR (913) 828-3032 lbrown2@tmo.com

Kristel Steib

COMMUNITY DIRECTOR (913) 682-6300 ksteib@tmo.com

March Events (All events are free for residents!)

THU Shamrock Shuffle Bingo

This fun St. Patrick's Day event - kids ages 4-12 can join in to play bingo with a festive twist—look out for shamrocks, leprechauns, and other lucky symbols! It's a quick and easy game where everyone has a chance to win fun prizes. Don't forget to bring your luck and your game face!

TUE Spring Into Action

Get ready to Spring into Action! This fun Spring Break event is packed with exciting Minute to Win It games for kids ages 4-12. Challenge your friends to complete wacky tasks in 60 seconds or less—think fast, move quick, and have a blast! With spring-themed challenges, everyone will have a chance to win cool prizes and make awesome memories. Let's jump into the fun!

Valentine's Bingo Bash Recap

Thank you for making Bingo a huge success - we were excited to see all the love shared during this event!









President's Day Facebook Trivia Winner







Black History Heroes Recap

We had a very intelligent crew of kids that wowed us with their knowledge of Black History Heroes!









MARCH 19TH

RSVP BY 3/17

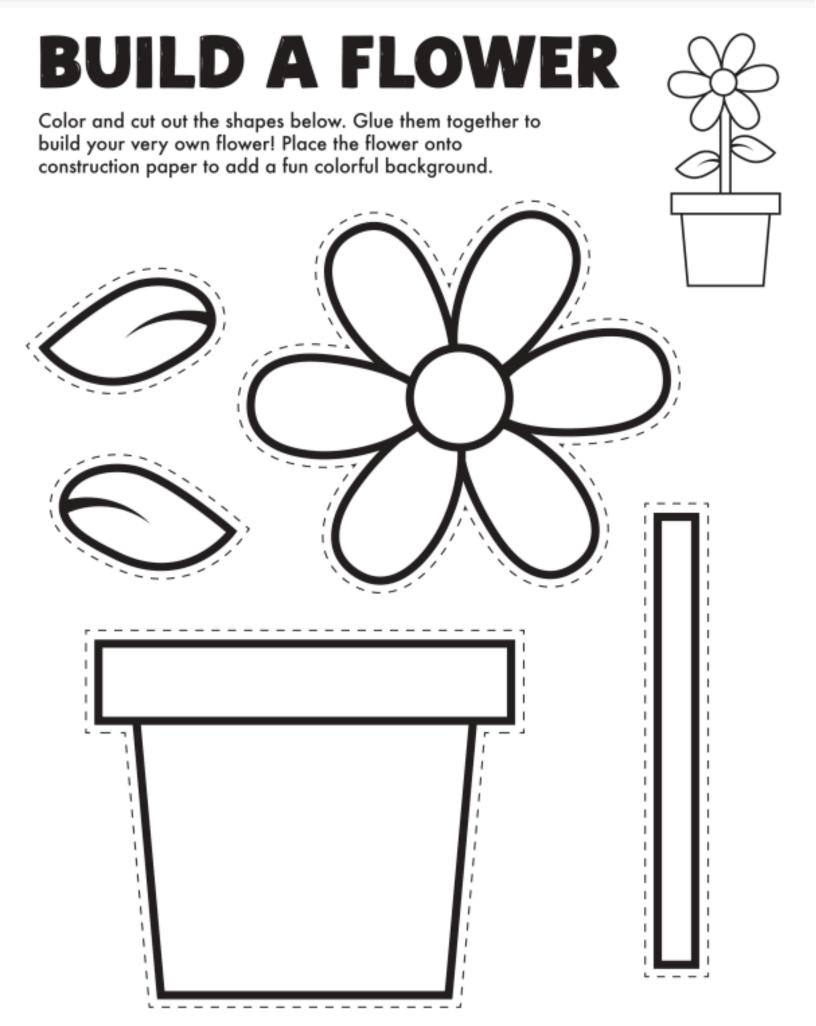
EMAIL FHC@TMO.COM





READY, SET, GO! GRAB YOUR FRIENDS AND RACE TO VICTORY IN AWESOME RELAY GAMES — TEAMWORK, FUN, AND SILLY CHALLENGES FOR KIDS 4-12!







MARCH

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
2	CEL SURVEY OPENS	4	5	6	7	8
9	10	LOFT ACTIVEBUILDING UPDATE TO LOFT	TRASH DAY	SHAMROCK SHUFFLE BINGO	14	DONATION PICKUP DAY
16	ST. PATRICK'S DAY	18	COFFEE & CARDS TRASH DAY	20	21	22
23	24	SPRING INTO ACTION	26 TRASH DAY	27	28	
30	31					

March 3 - CEL Survey Opens

March 5 - Trash Day

March 11 - Active Building Changes to Loft

March 12 - Trash Day

March 13 - Shamrock Shuffle Bingo Event

March 15 - Union City Mission Donation Day

March 17 - St. Patrick's Day

March 19 - Coffee & Cards

March 19 - Trash Day

March 25 - Spring Into Action Event

March 26 - Trash Day

