

Frontier Heritage Communities FAQ

CGSC/ILE:

- **What email address do we send documents to?**
 - fhcstudent@tmo.com
- **Will I get a house?**
 - Even though we can not guarantee you a home, we have been able to house everyone on our waiting list in the past. It may not be within your preferred timeframe or village. We will notify students when we feel that we are running out of availability.
- **I am an incoming CGSC student Class 2026 - 2027, what are the inbound expectations?**
 - [Student Expectations](#)
- **What if I did not get my application and/or orders submitted by May 1st?**
 - You will go on the waitlist. (RFO and/or an email will not be accepted)
- **I did not receive an assignment on May 19th, will I get a home?**
 - We will continue to send assignments daily until we have made it through the waitlist or we run out of homes.
- **When will I get my address?**
 - You will receive your address when your offer letter is sent 7-10 days before your tentative move in date.
- **What villages do I qualify for?**
 - With dependents: Shawnee, Kickapoo, Sante Fe (4&5 BR, no 3 BR), WInt (3 BR only), Iowa (3 BR only), Pottawatomie
 - Geo Bach, Bach: Upper Kansa, Osage, Ottawa, Old Oregon, Wint
 - Roommates encouraged to increase housing chances
- **How many bedrooms do I qualify for?**
 - 2 or less with a spouse - 3 BR, 3 or 4 - 4 BR, 5 or more - 5 BR (we only have 11 total 5 BR homes for students and not all will be available)
- **I received my village offer and need to change my move in date?**
 - Please respond to the village offer email with the date change.
- **If I change my move in date, will I lose my offer?**
 - No, we just need to know when you need to move it so that we can make those adjustments.
- **My friend got a village offer and I did not. When will I get one?**
 - Refer to Student Expectations and order of priority
 - At this time, we have offered all the homes we currently have notice to vacates for. As we continue to receive notices, declinations, constellations, etc, we will continue down the list. We can not provide a timeframe of

when you will receive an offer but you will be notified if we no longer have homes to offer.

- **I was offered a village I do not want and plan to decline. What will happen?**
 - If you decline a preferred village offer you will be placed at the bottom of the list and we can not guarantee that you will receive another offer.
 - If you decline a village that was not a preference, you will not move on the waitlist - just know that your preferred village is not available at this time and we can not ensure that it will be available.

- **Can I request to live next to my friend?**
 - You can, however, we can not guarantee it. You can email your request to fhcstudent@tmo.com

- **How do I schedule household goods without an address?**
 - HHGs should not be scheduled until you have signed your lease.
 - In order to prioritize move ins and continually move in as many students as possible, we have to have processes in place.

CGSC Roommates:

- **Can I have a roommate?**
 - If you are applying as a Bachelor or Geo Bach, yes. Please email your request to fhcstudent@tmo.com Each applicant should email requesting a roommate informing us in the body of the email that you want to roommate with "Service Member Name", or that are okay with us sharing your email with others on the roommates list. As we do not do the pairing of roommates.

- **How is rent paid?**
 - Wint : rent will be the highest ranking roommate with dependents BAH for Fort Leavenworth, divided by the number of roommates.
 - Market Rate : rent amount divided by the number of roommates.

- **Where can roommates live?**
 - Old Oregon, Upper Kansa, Wint, Osage, Ottawa

GENERAL QUESTIONS:

- **How do I apply?**
 - You can find our application on our website and submit your application to fhc@tmo.com . A housing coordinator will contact you shortly.

- **Do I need orders to apply?**

- If you are an Active Duty service member, orders are required to submit an application.
- **I'm a civilian, do I qualify for on-post housing?**
 - Civilians can live on Fort Leavenworth and must pass a background check in order to live here.
- **How much is rent?**
 - Rent starts at \$1350 with utilities included, less wifi and cable, and goes up in price from there. Please speak with a housing coordinator about specifics.
- **Are there ADA homes available?**
 - There are ADA homes on Fort Leavenworth.
 - Exception to Policy with documentation required for priority housing in an ADA home.
- **What are your business hours?**
 - Monday - Friday 7:30 a.m. - 4:30 p.m.
- **Can bachelors live on-post?**
 - Bachelors and geo-bachelors can live on Fort Leavenworth.
- **How many bedrooms do I qualify for?**
 - Spouse and up to 2 children qualify for a 3-bedroom
 - 3-4 children qualify for a 4 bedroom
 - 5+ children qualify for a 5 bedroom
- **POC?**
 - Permanent Party Officers - Cat Ford
 - Enlisted Service Members - Melissa Whitted
 - Student Officers - at FHC Student
- **Can someone besides my DEERS verified dependents live with me?**
 - Residents of the home must be on your DEERS verified dependents form if you're an active duty service member.
 - Exceptions may be made with approval - however, the additional people will not qualify for additional bedrooms.
- **How many pets can I have?**
 - Residents may have up to four approved pets per home. A \$250 deposit is required for each pet.
- **What pets are prohibited/restricted?**
 - [Fort Leavenworth Pet Policy](#)
- **Are utilities included?**
 - All utilities are included, with the exception of Wi-Fi and cable services.
- **Is lawn care included?**
 - Lawn care is included. The resident is responsible for what is inside their fenced-in yard and their flowerbed.

- **What school will my children attend?**
 - [School Assignment by Street](#) - **NEED NEW FROM USD207**
- **Who are the cable providers in the area?**
 - Spectrum Cable and AT&T
- **Can I have a home business?**
 - Home based businesses are encouraged on Fort Leavenworth. Please reach out to Fort Leavenworth MWR to begin the process.
 - FLFHC will need an [Exception to Policy](#) and Renters Insurance for the business.
- **I'm a civilian, can I go to the commissary?**
 - Commissary and PX shopping is only currently available to CAC card holders, military retirees, and veteran service members.
- **Do I need renters insurance?**
 - Renters insurance is no longer required but is highly recommended for the protection of your personal property.
- **Do you offer pest control?**
 - Pest control is offered. Please call 913-651-3838 to schedule an appointment.
- **I'm moving out, what do I need?**
 - [NTV](#) and Orders - once received pre and final MO inspections will be scheduled
 - Move in prior to 2025 - refer to these [Pay&Go](#) prices
- **Is there a self help store?**
 - Located at 800 West Warehouse Road, Fort Leavenworth, KS 66027
 - 913-651-3838
- **It's winter, do I clean off my own driveway? Sidewalk?**
 - It is the resident's responsibility to clear snow and ice from their sidewalks and driveways.
- **Do you offer temporary housing?**
 - Temporary lodging is not offered by FLFHC.
- **Can I have a roommate?**
 - Bachelors and geo-bachelors are allowed roommates.
- **EV Charging**
 - Tro Energy Solutions, 757-800-1417 or charge@TROEnergy.io
 - Handbook Guidelines -
8.38 EVCharging - Tro Energy Solutions is your military housing approved provider for Level 2 charging, including installation, use, and maintenance for your on-base residence with 24/7 customer service availability.....Charging EVs from household outlets is prohibited. Guidelines are detailed in the EV Charging Lease Addendum.

- **I'm a civilian, do I need to register my firearms when I move on base?**
 - All firearms must be registered if you're a resident of Fort Leavenworth. Please contact the Visitors Center at 913-684-3600.