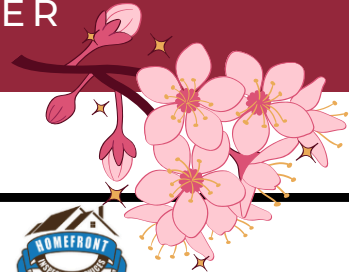
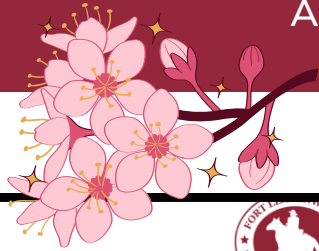




# FRONTIER HERITAGE COMMUNITIES

APRIL 2025 | COMMUNITY NEWSLETTER



## STUDENTS:



### Pre-Inspection for Summer Move Out

#### WEEK 1

31 MAR: SANTA FE (6th Infantry 1-48)  
01 APR: SANTA FE (6th Infantry 49-87)  
02 APR: SANTA FE (6th Infantry 88-99, Biddle, Kansas 1-32)  
03 APR: SANTA FE (Kansas 33-79)  
04 APR: SANTA FE (Kansas 81-112), IOWA, OLD PAWNEE

#### WEEK 2

07 APR: SHAWNEE (1st Cavalry Ct, 1st Cavalry 108-140)  
08 APR: SHAWNEE (1st Cavalry 141-155, 7th Cavalry, Grierson 100-114)  
09 APR: SHAWNEE (Grierson 115-126, Hatch 100-131, Kansas 790, 792, 794)  
10 APR: KICKAPOO (4 Artillery 800-818, Dodge, Dragoon, Kansas 801-815)  
11 APR: KICKAPOO (Swift, Hollowell 108-129)

#### WEEK 3

14 APR: KICKAPOO (Hollowell 130-181)  
15 APR: KICKAPOO (Johnson), POTTAWATOMIE, UPPER KANSA  
16 APR: OLD OREGON, OSAGE, OTTAWA  
17 APR: WINT, INFANTRY BARRACKS  
18 APR: MAKE UP DAY

Inspections will begin at 8:00 AM and continue as needed until 5:00 PM each day.

It is required for an adult, aged 18 or older, to be present during the inspection.

Scheduling conflicts?  
Contact us at (913)682-6300 or [fhc@tmo.com](mailto:fhc@tmo.com)

### COMMUNITY REMINDER: PET POLICY GUIDELINES

TO ENSURE A CLEAN AND SAFE ENVIRONMENT FOR ALL RESIDENTS, PLEASE REMEMBER TO FOLLOW OUR COMMUNITY PET POLICY:

🐾 **LEASHING REQUIREMENT:** PETS MUST ALWAYS BE ON A LEASH AND ACCOMPANIED BY THEIR OWNER WHEN OUTSIDE OF A FENCED AREA. FREE ROAMING IS NOT PERMITTED.

🐾 **WASTE DISPOSAL:** PLEASE CLEAN UP AFTER YOUR PET DAILY TO MAINTAIN A TIDY AND WELCOMING COMMUNITY FOR EVERYONE. THANK YOU FOR BEING A RESPONSIBLE PET OWNER AND HELPING

KEEP OUR NEIGHBORHOOD A GREAT PLACE TO LIVE! 🏡🐶🐱



# HOUSING UPDATES

## Summer PCS? Submit your NTV

To ensure a smooth transition during your PCS, please submit your “Notice of Intent to Vacate” as soon as you receive your Orders and schedule your household goods. Minimizing changes to your move-out inspection will help facilitate a seamless transition for both you and the incoming residents.

You can find this form here: <https://www.frontierheritagecommunities.com/residents>.  
Once complete, you can email them to [fhcntv@tmo.com](mailto:fhcntv@tmo.com).

### Staying at Fort Leavenworth:

If you will remain at Fort Leavenworth, we kindly request that you provide your Orders as they become available so we can update your status accordingly. Please email them to [fhc@tmo.com](mailto:fhc@tmo.com).

Your timely response enables us to better support both you and the incoming students. Thank you for your cooperation.

## CGSC Mass Pre-Inspections

Please be advised that we will be conducting mass pre-inspections at the end of this month into April. These inspections are designed to assist our teams in ensuring a smooth and efficient transition as you vacate your home and prepare for the next incoming class. Additionally, these inspections will provide you with move-out expectations and allow us to address any questions you may have. A detailed schedule will be provided soon—please be sure to check your email for updates, as they come.

Let the Housing Office know if you are a current CGSC student and will be staying for SAMS - you will not need to participate in the Mass Pre-Inspections and your status determines the scheduling.

## Resident Document Center

If you are looking for information while you are here, we have created an online document center just for you! Click [here](#) to check it out!

## New Resident Handbook Available

Please take a moment to review the new FLFHC Handbook available [here](#).

## Waste Management

Thank you for your patience regarding the delays in trash and recycling pickup due to weather conditions. Our collections are managed in partnership with Waste Management. Should you have any questions, please do not hesitate to contact them directly.



# MAINTENANCE UPDATES

## Radon Testing

Testing is being completed by Village. Door hangers will be delivered to the house a week before testing. Email blasts will continue to assist in communicating the testing.

The contractor, Midwest Radon, will be accompanied by an FLFHC Maintenance Technician to deploy the test and retrieve the test two days later.

The work order for the testing will remain open, pending results, which are normally received 10 business days after the test is collected.

After receiving the test results, they are input into the work order notes and the work order will be closed if the results are within the acceptable range.

Houses with high results will be scheduled for mitigation; the test work order will be left open until the mitigation work order is created and scheduled.

This testing is mandatory for all units that have not been tested within the last two years.

If you have any questions, feel free to reach out to the FLFHC Maintenance Office.

## Maintenance Questions

If you have any questions regarding your work order, please contact the Maintenance Office at (913) 651-3838.

## EliseAI - Millie

We have been addressing some issues with our AI phone services. Thank you for your patience as we work to optimize this system. Millie will soon be available to assist you with your work orders and the submission of your requests.

## Book the Community Room

- ☐ Call the Community Management Office at (913) 682-6300 and ask to speak to the Marketing Coordinator to check date availability.
- ☐ Complete the “FHC Community Room Reservation Application” Packet available at the front desk.
- ☐ Turn in a \$250 refundable deposit with a check or payment authorization form for ACH debit or Credit Card (VISA, Mastercard, or Discover).
- ☐ Our team will review the application and send an email to confirm.

**You are not officially booked until the completed application and deposit have been received and reviewed. You will receive a confirmation email.**

\*Note: We typically book up on Saturdays about a month and a half in advance, please book accordingly.

\*\* Also note: The community room will be unavailable for resident events during June and July due to Mass Lease Signings.

## Follow us on Facebook

Check out “[Fort Leavenworth Frontier Heritage Communities](#)” on Facebook to keep up with updates and events.

## Donate your Home Goods

Check your email the first week of the month to complete the Google Form for Union City Mission pickups the 2nd Saturday of every month.

Introducing

# LOFT

## Your new resident portal



### Easy Living

Manage rent payments,  
maintenance requests, and more.



### Stay Connected

Get real-time notifications, news,  
and events to stay in the loop.



### Feel at Home

Connect and be part of a  
vibrant community.



### All-in-one App

Everything you need in one,  
convenient app.

Register and learn more at [loftliving.com](https://loftliving.com)



THE MICHAELS ORGANIZATION  
EDUCATIONAL FOUNDATION

Michael's  
EDUCATIONAL  
FOUNDATION

# Resident Scholarship Program

# APPLICATIONS NOW OPEN!



FEBRUARY 3 -  
APRIL 15, 2025

APPLY ONLINE @

[tmoef.communityforce.com](https://tmoef.communityforce.com)



SCAN HERE TO APPLY

## ELIGIBILITY REQUIREMENTS

- Matriculating college students & those with a high school diploma who plan to attend any accredited college, university, trade school, or technical program
- Current residents, in good standing at a Michael's community
- Official grade transcript must be submitted
- Complete all required parts of the application (including Conditional essay, if applicable)



Need Assistance?  
Contact Us!



[Scholarships@tmo.com](mailto:Scholarships@tmo.com)



# FRONTIER HERITAGE COMMUNITIES

## YOUR OPINION MATTERS!



- The Department of Army issued the TENANT SATISFACTION SURVEY (TSS) on March 4th!
- FHC wants feedback from all households. What is FHC doing right & what improvements would you like to see?
- Your participation is voluntary and all responses are confidential.

## THE SOONER YOU RESPOND, THE MORE CHANCES YOU HAVE TO WIN!

Chances to win a \$50 GIFT CARD and a \$250 prize!

CEL will randomly draw the winner. FHC will only receive the residents name and address. Your survey feedback is not shared if you are selected, the survey is completely anonymous to FHC.

## CAN'T FIND YOUR SURVEY?

1. Check the spam folder of the primary email on file.
2. Contact CEL via email at [ArmyHousingSurvey@celassociates.com](mailto:ArmyHousingSurvey@celassociates.com) to request a survey link. When you email CEL you must include your Installation name and complete street address including unit number, if applicable.





# DIRECTORY

## Leasing Office

**Phone:** (913) 682-6300

**Email:** fhc@tmo.com

**Fax:** (913) 758-1771

**Office:** 220 Hancock Avenue, Fort Leavenworth, KS 66027

## Maintenance Office & Self Help Store

**Phone:** (913) 651-3838

**Email:** fhcmaint@tmo.com

**Office:** 800 W Warehouse Road, Fort Leavenworth, KS 66027

### Emergency Maintenance

Phone: (866) 447-3434

## Leasing Office Staff

### Kim Hildring

OFFICER COORDINATOR

(913) 828-3005

khildring@tmo.com

### Melissa Whitted

ENLISTED COORDINATOR

(913) 828-3005

mwhitted@tmo.com

### Angie Moppin

RESIDENT ENGAGEMENT SPECIALIST

(913) 828-5145

amoppin@tmo.com

### Azucena Leon

OPERATIONS MANAGER

(913) 828-3030

aleon@tmo.com

### Alexandra Schoenhofer

STUDENT COORDINATOR

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aschoenhofer@tmo.com

### Kaylee Winsand

MARKETING COORDINATOR

(913) 828-5158

kwinsand@tmo.com

### Leigh Brown

ASSISTANT COMMUNITY DIRECTOR

(913) 828-3032

lbrown2@tmo.com

### Kristel Steib

COMMUNITY DIRECTOR

(913) 682-6300

ksteib@tmo.com





# COMMUNITY EVENTS

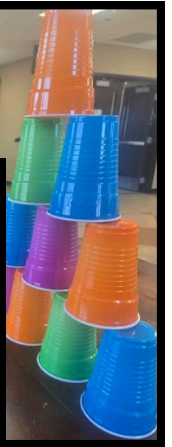
## March Events Recap



**SHAMROCK SHUFFLE  
BINGO  
MARCH 13TH**



**SPRING INTO ACTION  
MARCH 25TH**



**COFFEE & CARDS  
MARCH 17TH**



**OPENING DAY  
BASEBALL GRAB&GO  
MARCH 31ST**

## Upcoming Events

***APRIL IS MONTH OF THE MILITARY  
CHILD***

***Please stay tuned for special events!***

***April 11<sup>th</sup> - National Pet Day***

***TBD - Easter Egg Hunt***

# APRIL

SUNDAY

MONDAY

TUESDAY

WEDNESDAY

THURSDAY

FRIDAY

SATURDAY

1

2

3

4

8

TRASH DAY

6

7

8

9

10

11

12



CITY UNION  
MISSION PICKUP

TRASH DAY

13

14



15

16

17

18

19

RESIDENT  
SCHOLARSHIPS  
APPLICATIONS  
CLOSE

TRASH DAY

20

21

22

23

24

25

26

TRASH DAY

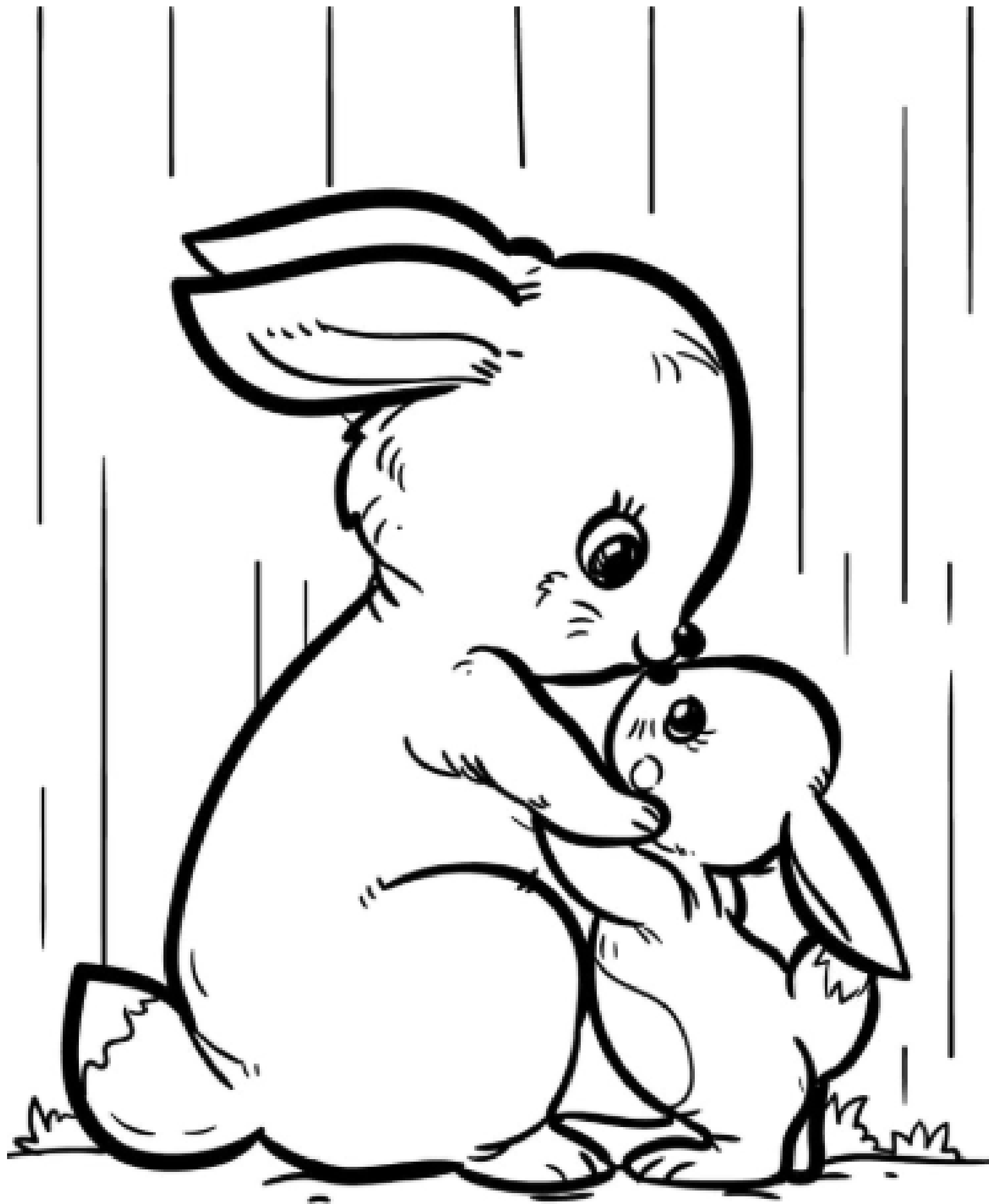
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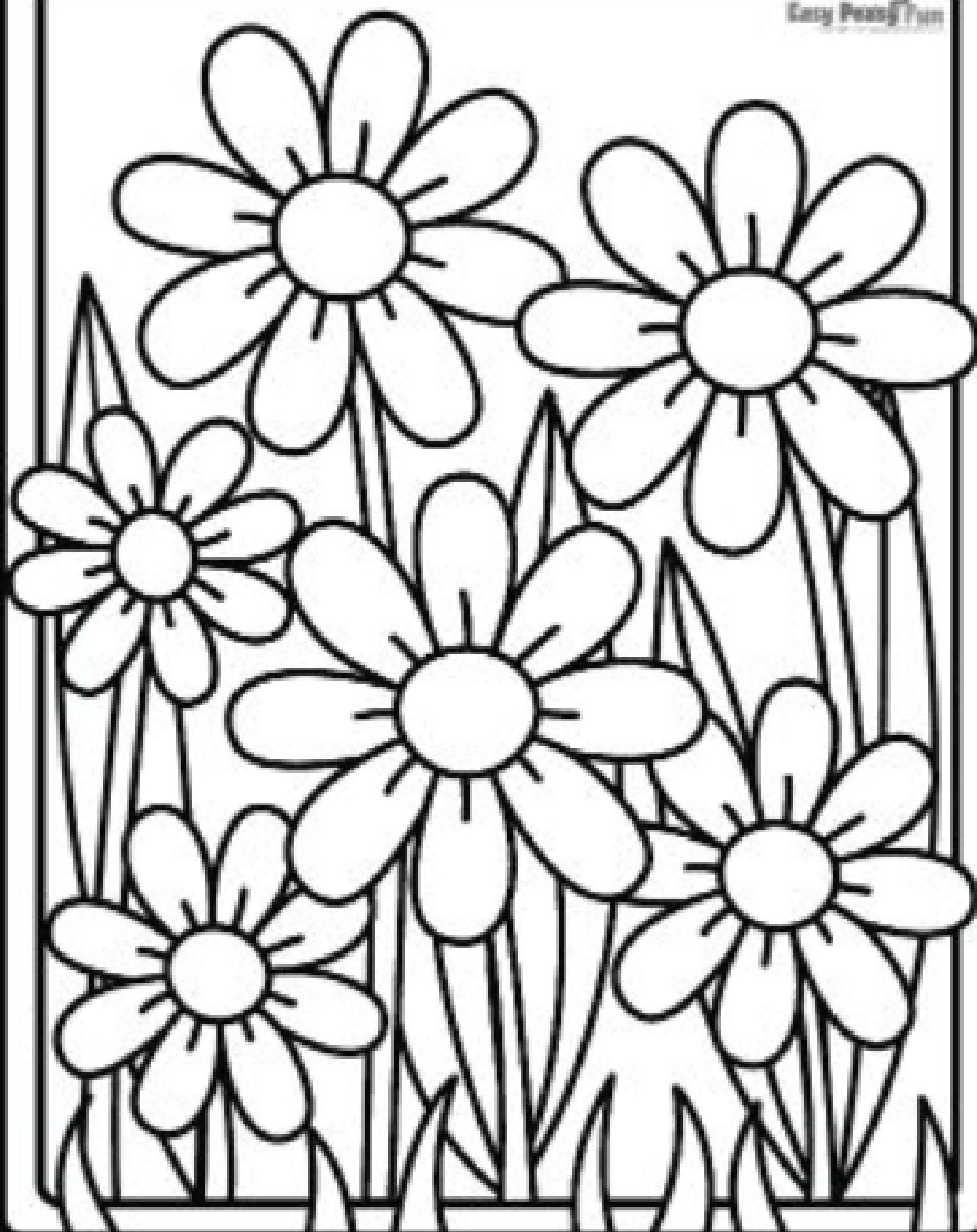
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TRASH DAY





# Spring Word Find

Name: \_\_\_\_\_



chick  
sprout  
green

rabbit  
shower  
tadpole

robin  
umbrella  
cloud

tulip  
puddle  
bulb

S	H	O	W	E	R	S	P	U	D	J	T
P	C	G	A	Z	E	K	T	M	U	I	U
R	L	R	S	H	A	N	I	B	O	R	L
O	H	A	P	D	D	F	R	C	L	O	I
U	M	B	R	E	L	L	A	O	C	N	E
T	U	L	I	P	U	M	B	G	H	M	L
A	K	B	L	U	B	T	B	R	L	E	O
D	C	Q	G	D	P	O	I	E	R	G	P
B	I	U	Y	D	Z	A	T	U	O	W	D
D	H	R	C	L	O	D	A	D	F	H	A
V	C	G	R	E	E	N	D	U	M	B	T